

Travis County WCID- Point Venture

18606 Venture Drive
Point Venture, Tx 78645
Office: 512-267-1641

Maintenance: 512-267-2970
Fax: 512-267-0818

Application and Service Agreement for Water and Sewer Services

Effective Date: _____

First Name or Builder Last Name

Driver's License Number

First Name Last Name

Driver's License Number

Home Phone – Alternate Phone Number

Email Address

- Check box if you would like to receive updates via email

I certify that I am the [] owner [] leaser [] builder [] agent of owner and enter this agreement with the Travis County WCID-Point Venture for water and/or sewer services to the following property:

Service Address: _____

Point Venture, Texas 78645

Lot Number: _____

Section: _____

Billing Address: _____

If different from Service Address

City State Zip Code

DEPOSITS: A non-interest bearing **Security Deposit \$100.00 and a \$25.00 Service Fee** is required for each new service account. The District reserves the right to increase the amount of the deposit for any existing account. **DEPOSITS MUST BE PAID BEFORE WATER-SEWER SERVICE CAN BEGIN.**

OWNER: The \$100.00 security deposit can be refunded upon request after one full year of a timely payment record.

LESSEES: The \$100.00 security deposit can be refunded only after all bills have been paid and account closed.

BUILDERS:	New Connections –	Water Hook Up	\$1300.00
		Sewer Hook Up	\$1300.00
	Security Deposit –		\$100.00
	Total for New Connections		\$2700.00

Bills are Mailed out on or around the 30th of each month. **If payment is not received by the 20th day of the following month, a late fee penalty of \$10.00 will be applied to customer's account.** Accounts are deemed delinquent if past due amount more than 60 days. A notice of past due account will be sent regarding delinquency, all fees and penalties will be due and payable within 10 days of "notice of past due account." The Plant Operations Manager will not allow any meter to remain in when the account is 70 days or more past due.

RESTORATION OF SERVICE: A reconnection fee of \$25.00 is required with all other amounts due before the service is restored. Payments must be received during normal business hours for service to be restored the same day.

PAYMENTS: All Payments must be made to the District Office at 18606 Venture Drive, Point Venture, TX 78645.

Returned/NSF Check Fee: \$25.00

The customer agrees to pay all established rates, charges and fees, and to comply with all rules and regulations of the district now existing and revised. The District will maintain a copy of this agreement as long as the premise is connected Water-Sewer System.

Agreed to and Signed:

Customer Signature

Date

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AGREEMENT

PURPOSE:

Travis County WCID-Point Venture is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions, which are in place to provide this protection. The Utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the Travis County WCID-Point Venture will begin service. In addition, when service to an existing connection has been suspended or terminated, the District will not reestablish service unless it has a signed copy of this agreement.

The Customer grants to the District, any easements or rights-of-way for the purpose of installing, inspecting, maintaining, and operating pipelines, meters, valves and any other equipment that may be required to extend or improve service for existing or future Customers. The Customer agrees to waive, release, and hold the District harmless from any claims and damages resulting from malfunction, failure, or absence of check valves, backflow prevention devices, and pressure relief valves, including without limitation, damages to persons or property, direct damages, special damages, incidental damages, consequential damages, or loss of profit or revenue.

RESTRICTIONS:

The following unacceptable practices are prohibited by State regulations:

No direct connection between the public drinking water supply and a potential source of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.

No cross-connection between the public drinking water and a private water System is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure zone backflow prevention.

No connection which allows water to be returned to the public drinking water supply is permitted.

No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection, which provides water for human use.

No solder or flux which contains more than 0.2% lead may be used for the installation or repair of plumbing at any connection, which provides water for human use.

TERMS:

The following are the terms of the service agreement between Travis County WCID-Point Venture and the owner:

Please print name

The customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the District or its designated agent prior to initiating new water service, when there is no reason to believe that cross-connections or other potential contamination hazards exist, or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Districts normal business hours.

The District shall notify the customer in writing of any cross-contamination hazard which has been identified during the initial inspection or the periodic re-inspection.

The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.

The Customer shall, at his expense, properly install, test and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the District.

The 1993 Texas Legislature provided for any customer who wishes to exercise the privilege of keeping confidential their address, telephone number, or social security number to file same with the providing utility company. This request for confidentiality does not prohibit the District from disclosing personal information in a customer's account record to an official employee of the state, an employee of the District acting in connection with the employee's duties, a consumer reporting agency, a contractor or subcontractor approved by and providing services to the District, a person for whom the customer has contractually waived confidentiality for personal information, or another entry that provides utility services. If you wish to exercise this right, please initial the adjacent line _____.